



SOPHIA VERGARA
Chief Concierge

WELCOME TO OUR CITY

We would like to welcome you to the place where history and hospitality meet, Hotel XYZ, <<city>>. My Concierge team and I are privileged to have you as our valued guest. Our job is to ensure that all your needs are met and you will want to return to our city again.

Our Concierge team is constantly trained and updated about local activities, must-see venues and off-the-beaten track places in our city and our region. Our aim is to make guests feel at home with numerous activities to be enjoyed.

LOCAL RECOMMENDATIONS

THE PERFECT DAY

MORNING

Early morning in any Chinese city is a sight to behold, with young and old participating in Tai Chi and other forms of exercise.

Our favorite thing in the morning is to walk to the Yimin river boulevard and continue on to the old city center. Wander around the traditional street markets, looking at the wares, listening to the haggling, and stopping here and there for tea or a fried dough stick. After that, make the trip up to Genghis Khan square, the central park of the city. Here, one can walk along the parks' lakes, meander around the many park lanes and take children for a ride on the many fair attractions.

AFTERNOON

Shopping Malls in our city offer just about anything one could desire.

We recommend you travel to the city center and visit also the underground mall which runs underneath the main roads and stretches for almost 2 kilometer. From here it is only a short walk to the Russian market featuring anything from camping goods to fur coats.

For lunch and afternoon tea, a wide range of restaurants and bars are available and we gladly show you some on the map.

EVENING

Following a day out and about, we recommend a visit to our Health Center. Located on the 4th floor, the Health Center is a haven of peace and tranquility and the perfect place for a well-deserved rest. Try a foot massage or full body treatment done by our expert massage therapists.

Guest wishing to continue their exploration of the city should visit "Old Town", a modern day version of the old streets of the past, full of colorful boutiques and terraces.

For a night cap we recommend a visit to Cielo Azul on the 42nd floor, cities' most happening evening spot.

INSIDER TIPS:

LOCAL CULTURE

ATTIRE

Jordan is primarily a Muslim country, although the freedom of all religions is protected. Muslim women's clothing often covers their arms, legs and hair. Western women are not subject to these customs, but revealing clothing is never appropriate and conservative dress is advisable for both men and women in the downtown part of Amman. Shorts are rarely worn by either sex, and would be out of place in the downtown area. Topless sunbathing is prohibited and one-piece swimsuits are preferred, although two-piece swimsuits are acceptable at hotel pools.

BUSINESS HOURS

Friday and Saturday are the days when everything closes. Many businesses, including airline offices, travel agencies and some shops, also close on Thursday afternoon, although department stores and supermarkets remain open. A few businesses and shops close for some of Sunday. Banks are open 8.30am to 3pm, and some reopen between 3.30pm and 5.30pm.

COFFEE

Shaking your coffee cup from side to side is the way to indicate that you don't want it filled up again.

GREETING

'Al Salam Alaikum' ('peace be upon you') is the traditional greeting. More simply 'marhaba' is the equivalent to 'hello'.

POST OFFICES

Post office opening hours are 7am to 7pm (closed Fridays) in Summer, and 7am to 5pm (Closed Fridays) in Winter.